

WARRANTY PROVISIONS

LUDWIG GRIMM has a 60-month LUDWIG GRIMM product for all LUDWIG GRIMM products Purchase the respective state of the art taking into account the purpose of use, private use, corresponding warranty.

For the finished spare parts and for the installation of spare parts intended for installation The warranty period is 12 months. For repairs, the warranty only applies to theselected replaced parts. Complete stool ensures perfect replacements Warranty period 60 months.

Warranty services do not extend the warranty period and do not set new ones Warranty period in progress. The warranty period for repair parts installed ends with the warranty period for the whole stool.

In the case of a legitimate complaint, we are entitled to improve or at our discretion To make a replacement. Only after two futile attempts to repair the client entitled to cancel the repair order (conversion) or to reduce the Repair price (reduction) claim. Further claims in particular for damages for non-performance are excluded, unless intent or gross negligence.

Prerequisite for the guarantee is the presentation of the machine-produced original proof of purchase, from the Purchase date and type designation emerge, as well as the template of the defective stool LUDWIG GRIMM.

Warranty presupposes the intended use.

For operational wear, especially in the paint and the foot plug, no Guarantee granted. For consequences of improper use, in particular failure to comply with the Usage and care instructions, no guarantee is granted.

In the case of repairs made by the customer on his own or in case of repairs by one by LUDWIG GRIMM authorized third parties or in case of changes to the construction as well as Use of non-original LUDWIG GRIMM replacement parts will void the warranty as well.

In the case of a legitimate warranty claim, we are entitled to choose the defective one To repair or exchange stools free of charge. Further claims exist not.

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